

**Prescription Charges – Important Information**

If you are on regular medication and have to pay a prescription charge, you may be interested to know that you can purchase pre-payment certificates from the PPA. These work out much cheaper in the long run than paying a monthly or two monthly prescription charges.

If you feel you qualify for this, please ask the receptionist for an FP95 Application Form. On completion of this form you will need to enclose a remittance in support of the pre-payment request.

Applications should be sent to:

Prescribing Pricing Authority  
PPC Issue Office  
PO Box 854  
Newcastle upon Tyne  
NE99 2DE

Or you can ring your order on **0845 850 0030**  
Have your credit or debit card ready.

**STOP PRESS**

However, if you feel you may qualify for **FREE PRESCRIPTIONS** but are not quite sure and you would like advice, there is a free phone number for you to ring – it is **0800 9177 711**

**DR. S.K. BHARDWAJ & PARTNER  
SYMONDS GREEN HEALTH CENTRE**

Filey Close  
Stevenage  
Herts. SG1 2JW  
Telephone: 01438 364488  
**Fax: 01438 356013**

**REPEAT PRESCRIPTIONS**

A Short Guide for Patients



When a Doctor has made a decision that a long-term medication is the right one for you, the Doctor will add the medicine to your record on the surgery computer. You will then be able to order your next prescription without the need to see the Doctor every time. This is a repeat prescription.

### **What is the review date?**

The Doctor will set a date when he next wants to review your medication. The date will be shown on the request slip attached to the prescription form. As part of this review, the Doctor *might* ask you to make an appointment. Repeat prescriptions cannot be issued until this has happened.

### **How can a repeat prescription be ordered?**

- By completing and giving the green right hand side of the prescription for (request slip) to the reception staff or by putting the slip in the prescription box.
- By completing and posting the request slip through the surgery letterbox.
- By completing and posting the request slip to the surgery.
- By completing and giving the request slip to one of the local community pharmacists. Please check with your Pharmacist first, since not all Pharmacies make routine contact with the surgery.

If you provide us with a stamped. Self addressed envelope, we can post your prescription to you.

Please note that **WE DO NOT** accept repeat prescription requests over the telephone unless you are housebound. This advice is sound because many mistakes occur over telephoned prescriptions. We do not wish to cause any problems to our patients, but we feel it is in their own best interests that we do not accept telephone requests.

### **Help us to help you!**

On the green request slip, tick only the items you require. If no items are ticked we will assume that you are requesting all your repeat medication.

Allow at least **TWO FULL WORKING DAYS** FOR YOUR PRESCRIPTION TO BE PRINTED AND SIGNED. Do Not count Saturday as a working day. For example, a request given to the surgery on Friday afternoon will not be ready for collection until the following Tuesday late afternoon.

Prescriptions will be issued for a **56 day period** unless you are on certain medications which are not viable for 2mth supply. Please speak to the Office Manager should you have any queries regarding your repeat medication.

**HRT IS NOT ON REPEAT. All ladies must see Doctor/Nurse.**

Patients taking **WARFARIN** must bring book when requesting a repeat As drug will not be issued without it.

